

Privacy Policy

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Plainly written. Your data, what we do with it, and the rights you have over it.

What we collect

When you place an order, we collect your name, email address, phone number, shipping address, and payment confirmation from our payment provider. We never see or store your card number.

When you contact us, we keep the message and your email so we can reply. When you subscribe to our newsletter, we keep your email until you unsubscribe.

We use a small amount of website analytics (page views, referrer, country) to understand which pages people read. This is aggregated and does not identify you.

How we use it

- To process and ship your order.
- To answer your questions when you write to us.
- To send you the newsletter, only if you have asked for it.
- To meet our legal obligations (tax, fraud prevention, accounting).

We do not sell your data, and we do not share it with anyone outside the partners we need to fulfil your order — our shipping carrier, our payment processor, and our email provider. Each is bound by their own privacy obligations.

How long we keep it

Order data is retained for 7 years to meet accounting requirements. Contact-form messages are kept for 2 years. Newsletter subscriptions are kept until you unsubscribe.

Your rights

You can ask us at any time to access, correct, delete, or export your personal data. Email contact@delphineswimwear.com and we will respond within 30 days. You also have the right to lodge a complaint with your national data protection authority.

Cookies

We use a small number of strictly-necessary cookies — for example, to keep your bag full as you browse. Analytics runs only if you accept it in the cookie banner. See our Cookies Policy for the full list.

Changes to this policy

If we make material changes, we will post a notice and update the date above. Continued use of the site after a change indicates acceptance.

Get in touch

For any privacy question, write to contact@delphineswimwear.com.