

Terms & Conditions

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Plainly written. What you agree to when you shop with Delphine.

About us

This website is operated by Delphine Swimwear ("Delphine", "we", "us"). By placing an order on delphineswimwear.com you agree to these terms. If anything here is unclear, write to us before ordering — we reply to every message.

Products & availability

Delphine pieces are handmade in limited atelier quantities. Slight variations between pieces are part of their nature, not a defect. Colours on screen may differ slightly from real life depending on your display. A piece shown as sold out may return in a future capsule, but this is not guaranteed.

Prices & payment

All prices are shown in euros (EUR). Payment is taken securely at checkout through our payment provider — we never see or store your card number. Your order is confirmed by email once payment succeeds. We reserve the right to cancel and refund an order in case of an obvious pricing error or suspected fraud.

Shipping & delivery

Orders are usually prepared within two business days. Delivery time depends on your location, and tracking is sent as soon as your piece is on its way. For destinations where customs duties or import taxes apply, these are determined by your country and are the responsibility of the recipient.

Returns & exchanges

Returns and exchanges are accepted within 14 days of delivery. The piece must be unworn, unwashed, and returned with all tags attached, and the hygiene sticker must not be removed, damaged, or repositioned. The full process is described on the Returns page at delphineswimwear.com/returns, which forms part of these terms.

Faulty items

If your piece arrives faulty or damaged, contact us within 5 days of delivery with your order number and clear photos, and we will arrange the best solution for you. Nothing in these terms limits the statutory rights you have as a consumer.

Intellectual property

All content on this site — designs, photography, text, and the Delphine name and starfish signature — belongs to Delphine Swimwear and may not be reproduced without our written permission.

Liability

We are responsible for foreseeable loss caused by our breach of these terms, and nothing here excludes liability that cannot be excluded by law. We are not responsible for delays outside our control, such as carrier or customs delays, though we will always help you resolve them.

Changes & governing law

If we make material changes to these terms, we will update the date above. Orders are governed by the law of the country in which Delphine Swimwear is established, without affecting your mandatory consumer rights at home.

Get in touch

Questions about these terms? Write to contact@delphineswimwear.com.